

# Our Goals.

## Measuring and Reporting Our Impact

This report represents the beginning of the next phase of our sustainability journey. We have now started reporting according the United Nations SDGs, and they are increasingly becoming part of the business strategy and considered along the full value chain.

It is important to report, and to celebrate progress made, but our focus is to continually improve our operations and to be the model for a highly sustainable industry.

To maintain focus, we have set ourselves six challenges and established short and long-term goals to help us meet them. Overall, our aim is to contribute as fully as we can to the 2030 sustainability targets set by city, national and regional governments where we operate and to the relevant UN SDGs.

Selected Objectives	Our Goals	Target	UN SDG Alignment
<b>1 Net Negative Emissions</b>	Maintain 100% certified sustainable energy supply to all facilities	<b>ongoing</b>	   
	Reduce CO <sup>2</sup> emissions per employee from air travel by 50% based on 2018 level	<b>by 2022</b>	
	Reuse waste heat equivalent to the demand from approx 15,000 apartments	<b>by 2022</b>	
	Connect every DigiPlex facility to a heat-reuse project	<b>by 2025</b>	
<b>2 Fair use of Energy</b>	Replace all lead acid batteries with more efficient battery technology	<b>by 2028</b>	  
	Obtain ISO 50001: 2011 Energy Management	<b>by 2023</b>	
	Start an energy efficiency program with our customers	<b>by 2021</b>	
<b>3 Supporting the Circular Economy</b>	Investigate and advise on suppliers for sustainable destruction of sensitive and customer data media	<b>by 2021</b>	 
	Investigate and advise on suppliers to divert non-sensitive electronic waste to recycling in partnership with customers	<b>by 2021</b>	
	Reduce mains water usage at each site by 10% (from 2018 levels)	<b>by 2021</b>	
<b>4 Increase Community Support</b>	Launch Nordic strategy for Community development and support local initiatives	<b>by 2021</b>	
	Enter into a partnership and increase funding for an organization working for children in support of UN's Sustainable Development Goals for a developing community	<b>by 2021</b>	
	Invest in local digital skills and education with 50% increase in educational programs, and apprentice interactions at our sites.	<b>by 2022</b>	
<b>5 Impact our Customers' Sustainability</b>	30% of customers using DigiPlex to help meet their own sustainability reporting	<b>by 2021</b>	   
	Report our sustainability using GRI principles for better alignment with customers' reporting	<b>by 2021</b>	
	Maintain high customer satisfaction	<b>by 2020</b>	
<b>6 Invest Further in Employee Wellbeing</b>	Reinforce training and development to increase skills and industry knowledge across the company	<b>ongoing</b>	 
	Develop an initiative to increase diversity across the company	<b>by 2022</b>	
	Continue being a certified "Great Place to Work"	<b>ongoing</b>	